



IBM Israel Ltd.  
Shlomo Shmelzer Road 94  
Petach-Tikvah  
Israel

Ziur Ltd.  
20 Hamagshimim St.  
Petach-Tikvah  
Israel 49170

December 18, 2018

To whom it may concern,

Please be advised that as of the date above, IBM Israel Ltd. recognizes that Ziur Ltd. ("Ziur") is the only official 3<sup>rd</sup> party distributor of Micromedex based in Israel. IBM's 3<sup>rd</sup> party Distributor Agreement with Ziur currently is in effect and is in good standing and, as of the date above, is expected to continue in effect throughout 2021.

If any contract finally awarded to Ziur extends beyond the termination date of Ziur's Distributor Agreement with IBM, IBM will honor any entitlements and subscriptions resold to the customer by Ziur, provided those have been effectively ordered for and paid in full to IBM by Ziur. IBM does not take responsibility for any elements of Ziur's agreement that go beyond such entitlements and subscriptions (including, without limitation, first level support obligations).

Best regards,



Moshe Cohen  
Global Business Partners Country Executive  
IBM Israel